

WORKSHOP II
CONSUMER VULNERABILITY

Martin Coppak
Head of Partnerships, UK Financial Conduct Authority

Martin is Head of Partnerships at the Financial Conduct Authority where he leads the FCA's engagement with consumer and special interest groups as well as its consumer vulnerability work. Previously to this he has held a number of policy, development and external affairs roles centred around representing and engaging with consumers, often in partnership with civil society organisations. Whilst at the Big Lottery Fund he led the creation of its £31.7 million financial capability and inclusion programme, Increasing Financial Confidence. He started his career teaching consumer and life skills to adults with learning difficulties and disabilities.

Martin is currently a Board member of the Nationwide Foundation as well as an independent Commissioner for Scope's Extra Costs for Disabled People Commission and the Commission on Financial Inclusion. Previously he has been a Board member of the Association of Charitable Foundations and the Institute of Consumer Affairs.